IMPORTANT NOTIFICATION

KCI has become aware that in very infrequent instances the ACTIV.A.C.™ Therapy Unit may power off without notification to the user (i.e., no alarm or warning) resulting in a stoppage of negative pressure wound therapy. On rare occasions inadvertent shutoff could potentially result in injury, including reversible maceration, localized infection, or wound deterioration.

Please carefully monitor the unit and dressing to ensure the unit is ON and delivering therapy. When delivering therapy, the ACTIV.A.C.™ Therapy Unit makes an intermittent audible noise, and the dressing will be drawn down and look compressed.

Reference ACTIV.A.C.™ Therapy Unit accompanying documentation for additional instructions for powering on the unit and starting therapy.

If this situation occurs, please contact your healthcare provider or contact KCI at 1-800-275-4524 Option 3 (US Only) or visit https://www.acelity.com/contact-us.